

Islington Advice Alliance



Islington Advice Alliance is made up of 3 key advice agencies in Islington; Islington Citizens Advice Bureau (Islington CAB), Islington Law Centre, and Islington People's Rights.



There is an Islington Advice Line **020 3475 5080**, 10am–1pm and 2–4pm, Monday to Friday, providing advice and access to the 3 agencies and others offering advice.

Brief details of the services offered by IAA Members detailed below.

Islington CAB provides advice on:

- Welfare benefits, including benefits, checks, applications and appeals
- Debt problems, Debt Relief orders and bankruptcy applications
- Housing problems, including tenancy issues and repairs
- Employment problems, such as redundancy, unfair dismissal and discrimination
- Utilities problems, issues with suppliers of gas, electric and water
- Consumer Problems, like faulty goods and complaints.



Please call our advice line **020 3475 5080**
Monday to Friday between 10am–1pm and 2–4pm

We will discuss what you could do and either:

- Provide you with information to help yourself
- Advisers will try and help you over the phone and email
- Refer you to the most appropriate Islington advice agency, including Islington CAB.

Email admin@rcjadvice.org.uk Website www.cabislington.org.uk

The **Islington Advice Alliance** agencies are all funded by Islington Council and provide free, independent help to Islington residents. This leaflet has been produced as part of the **Advising Islington Together** project, which is a project which brings together agencies in the borough to help ensure that everyone gets the advice they need. More details about the project can be found on the website www.advisingislingtontogether.org.uk.

The project is funded by the Big Lottery Fund.



LOTTERY FUNDED



Continued over...

Islington Law Centre offers free, specialist, independent legal advice, casework and representation in areas including:



- Debt & Consumer
- Education
- Employment
- Housing
- Immigration and Asylum
- Welfare benefits
- Community Care

Islington Law Centre offers 16 outreach sessions each week within the Borough, covering a range of venues.

- The Independent Advice Project, which offers housing and welfare benefits assistance for residents of Council properties. Contact your area housing office for an appointment at Highbury House, Holland Walk or Old Street (7 sessions per week)
- The Three Advice Projects – providing specialist help with welfare benefits, debt and housing issues in community venues in Finsbury Park, Essex Road and Caledonian Road neighbourhoods – open to any local resident (3 sessions per week per area).

The Law Centre offers 3 evening advice sessions per week (Monday to Wednesday) at their offices, with volunteer solicitors from City law firms, who can help with small claims, consumer issues and debt matters.

There are a number of specialist projects at the Law Centre, including the StreetLegal project for young people who are homeless or at risk of homelessness

Islington Law Centre is open from Monday to Friday from 9.30am–1pm, and 2–5pm, at 38 Devonia Road, London N1 8UY **Tel 020 7288 7630**

Email info@islingtonlaw.org.uk

Website www.islingtonlaw.org.uk

Islington People's Rights (IPR)

provides free specialist advice, casework and representation in:



- Welfare Benefits
- Debt

Appointments take place at the main IPR offices, at the Manor Gardens Centre in Holloway, plus some at St Luke's Community Centre in EC1. Much of its work focuses on issues such as Employment Support Allowance (ESA) and Disability Living Allowance (DLA), including Appeals and Tribunals.

IPR also delivers other outreach sessions:

- weekly at 6 Mental Health venues, where clients linked to those services book appointments directly
- weekly at Probation Service, Cranstoun and Islington Drug and Alcohol Specialist Services (IDASS)
- weekly advice covering all areas of law at the St Luke's Community Centre, with pro-bono input from a City Law Firm. Also fortnightly term-time at Golden Lane Campus of City University, with input from law students.

To access IPR advice services, phone the advice line on **020 7561 3685** Mondays, Tuesdays and Fridays 2–4pm.

Email info@iprAdvice.org.uk

Website www.iprAdvice.org.uk

This information was correct as at the time of writing (February 2014) but services do change from time to time and please do check directly with agencies for up to date information. In particular, there will be changes to the Council's housing offices from March 2014.